



TOP MANAGEMENT COMMITMENT STATEMENT TO THE IMS

Africa Prudential Plc is committed to preserving the confidentiality, integrity, and availability of its customers and stakeholders' information supplied by, generated by, and held on behalf of the Organization.

The Organization is also committed to continuing or immediately resuming its critical business functions in the event of major disruptions, provide products and services of the highest possible standards, to satisfy our customer needs, expectations of quality, safety, reliability, and service.

As part of this commitment, Africa Prudential Plc. Limited has implemented and adopted an Integrated Management System (IMS) comprising of Business Continuity Management System (BCMS), Information Security Management System (ISMS) and Quality Management System (QMS) that are compliant with ISO 22301:2019, ISO/IEC 27001:2022 and ISO 9001:2015 standards respectively.

Commitment to the delivery of quality products and services, ensuring business continuity, and protecting the confidentiality, integrity and availability of customers and stakeholders' information extends to senior levels of the organization and has been demonstrated through the setting of policy and the provision of appropriate resources to establish and continual improvement of the IMS. Our commitment to the IMS is governed by our core value that represents what the Organization is.

IMS Policy has been established, implemented and communicated within the organization and made available to interested parties.

Top management has put in place a systematic review of performance of the IMS to ensure that the IMS objectives are met and relevant issues are identified through the audit programme and management processes.

We encourage all employees and stakeholders of the Organization to play their part in achieving our IMS objectives.

Yours Sincerely,

Catherine Nwosu (MD/CEO)

25th March